February 21st, 2003 SMEX AO Kickoff Meeting Safety, Reliability, & Quality Assurance Overview Rick Claffy, GSFC Code 410/303, X6-7866



February 21st, 2003 @ Marriott, Greenbelt

- Necessary SR&QA effort is defined in SMEX AO, Appendix C, Document (SMEX SR&QA Requirements).
 - Discusses Explorer Program Office & PI joint effort to define best mix of roles and responsibilities for SR&QA execution.
 - Code 410/PI SR&QA Insight Agreement.
 - Becomes part of GSFC/PI Contract as a condition for confirmation.
 - Defines Early the Inter-Institutional Partnering Arrangement for SR&QA services.
 - Drafted by GSFC, negotiated, updated, signed by PI/PM & Explorer PM.
 - Requires Pls to implement a product assurance program that is consistent with ISO 9000 series ANSI/ASQC Q9001-1994.
 - ISO <u>registration not required</u>, but a significant degree of <u>conformity is</u> <u>expected</u> with the Standard's sections <u>where a good fit exists and it makes</u> <u>sound engineering or programmatic sense</u>.
 - Program must ensure SMEX Safety, Reliability, and Quality Assurance Requirements are met.
 - Tailoring allowed in most assurance technology areas, but ...
 - The highly specialized discipline of System Safety is dictated by Air Force EWR 127-1, enforced for NASA via GSFC System Safety Office. Historically, expert guidance through this difficult process has been needed by PI teams.

- Specifics of PI SR&QA Program to be worked out with Explorers during definition phase.
 - SMEX SR&QA Requirements are basis for PI SR&QA Program
 & associated documentation.
 - Working level discussions invited on all SR&QA technology topics.
 - Establish basis for Insight Agreement.
 - Mutual understanding of how implementation will meet requirements.
 - Share historical experience from past PI Mode SMEX missions.
 - PI Quality Manual, PAIP, or equivalent deliverable document to be reviewed by GSFC for approval during Phase B.
- SMEX SR&QA document Highlights:
 - Invokes Hi-Reliability Workmanship standards.

- Strongly Urges flight Printed Wiring Board Coupon DPA by certified facility prior to population with flight EEE parts.
- Requires a PI Failure Reporting System for phase C/D/E.
- Lays out Design Review Requirements.
- Details specific System Safety program requirements and deliverables with process flow descriptions (Appendix C).
 - Magnitude of System Safety effort <u>must not be under-estimated</u>.
 - Allocate/identify roles & resources.
 - Get the right people.
 - Start early.
 - GSFC can help in numerous ways.
- EEE Parts Selection criteria per GSFC 311-INST-001 or equal.
 - PI shall maintain and review Parts Lists with GSFC.
 - PI shall use an organized system to manage parts application, evaluation, and use.
 - Includes mandatory GIDEP Alert, NASA Advisory, GSFC PMC query responses.

- Materials and Processes program required as typical for GSFC sponsored missions.
- Reliability
 - Risk assessments made and mitigation strategies identified.
 - FMEA/Probabilistic Risk Assessments (see chart 6).

Software

- Code to be structured, error free, and maintainable.
- Establish & document SW requirements, external interface specs, user guides.
- Internal (peer) and external software design reviews.
- IV&V.
- Formal SQA with associated deliverables.

Verification

- Verification/test program to ensure all mission requirements are met.
- Documentation to include verification matrix, environments matrix, and test procedures.

Special Emphasis Items:

- Integrated Independent Review Team.
 - Team expectations can exceed traditional baseline technical design review requirements.
 - Reviewers w/ Extra, process related questions deriving from old Red Team charter.
 - RFA trail & Failure Report closures thoroughly checked by IIRT.
 - GSFC Policy has shifted to Code 301 Chaired Reviews for PI Missions.
- Reliability Emphasis On:
 - Probabilistic Risk Assessment (PRA).
 - Fault Tree Analysis, etc.
 - FMEA @ <u>subsystem level</u>.
 - Identify all single string design features.
 - Failure Impacts/mitigation.
- Tangible Continuous Risk Tracking & Management System.
- Software IV&V.
 - Each mission evaluated for SW complexity/risk/need.
 - Determination of appropriate level of IV&V involvement via standardized criteria.
- Lessons Learned Information System.
- Orbital Debris Analysis.

Mission Success is the GSFC Center Director's Ultimate Responsibility to the NASA Administrator.